## **Regulated Decentralised Finance Ltd**

### Reference number: 849446

This firm is registered for certain cryptoasset activities.

You can find more information about why this firm needs to be registered on the **FCA website**.

(https://www.fca.org.uk/firms/financial-crime/cryptoassets-aml-ctf-regime)

This firm is shown on the Register because it is now, or was previously, acting as an agent of one or more firms approved by the FCA (or relevant regulatory body). As a result, you may be able to complain about this firm or the firm for which it is acting as agent, to the Financial Ombudsman Service. However, this is not always the case. If you would like to check what is and what isn't covered, you can ask this firm to confirm this to you in writing. There's more information on the **Financial Ombudsman Service's website (https://www.financial-**

**ombudsman.org.uk/consumers/complaints-can-help)** about the kind of complaints they can help with. The final decision on whether or not they will consider any complaint or claim is for the Financial Ombudsman Service. The Financial Services Compensation Scheme will not be able to consider a claim against this firm if it fails.

## Who is this firm?

## **Firm details**

Check details about this firm's place of business, contact details, etc.

### Address

Level 39

One Canada Square Sun May 21 2023 18:59:22 GMT+0100 (West Africa Standard Time) Canary Wharf

London

E14 5AB

UNITED KINGDOM

### Phone

+4368120247720

### Email

spindletrades@gmail.com

#### Website

<u>spindletrades.com</u>

### Firm reference number

849446

### **Registered company number**

### 10803612

## Firm status

Check this firm's status and any additional regulatory information.

## Туре

PSD

### Agent status

PSD Agent Former

Since 30/03/2022

## Money Laundering Regulations Status

MLRs Registered

Since 01/12/2021

## **Trading names**

This firm currently trades under 2 trading names.

## **Current names**

Showing 2 results out of 2

Name Regulated Decentralised Finance Ltd		Type of name (Registered, Trading) <b>Registered</b>	Effective from 10 Mar 2023
Spindletrades		Trading	27 Nov 2019
Previous names Showing 1 result out of 1			
Name	Type of name (Registered, Trading)	Effective from	Effective to
Spindletrades Platform Ltd	Registered	27 Nov 2019	10 Mar 2023

#### How are customers protected?

## **Protections and support**

Understand the protections you have when dealing with this firm, and how to make a complaint.

## Customer protections and the Register

The Financial Ombudsman Service is the main organisation that may be able to help if something goes wrong when dealing with this firm. The Financial Ombudsman Service may be able to resolve your complaint against this firm if the firm or the firm it is an agent of fails to deal with it properly.

The Financial Services Compensation Scheme will **not** be able to consider a claim against this firm if it fails.

# The Financial Ombudsman Service may be able to consider a complaint about this firm or the firm it is an agent of

If this firm or the firm it is an agent of fails to deal with your complaint properly, you can ask the Financial Ombudsman Service to help. But it may not be able to consider complaints about all the firm's activities. The Financial Ombudsman Service has the final decision as to whether or not it will consider a specific complaint. You can complain to the Financial Ombudsman Service about most regulated activities and some unregulated activities. **The Financial Ombudsman Service's website (https://www.financial-ombudsman.org.uk/)** has information

about the type of activities you can complain\_about.

# The Financial Services Compensation Scheme will not be able to consider a claim against this firm if it fails

# The firm may be required to safeguard funds it receives from, or on behalf of, customers when providing payment services or issuing electronic money

If the firm becomes insolvent, you should contact the liquidator or administrator of the firm, who will be responsible for distributing any funds to customers.

# If you have a complaint about a firm

If you are concerned you've been scammed: consumers in England, Wales or Northern Ireland should immediately contact

# the FCA (https://fca.org.uk/contact) and Action Fraud

<u>(https://www.actionfraud.police.uk/)</u>; consumers in Scotland should immediately contact <u>the FCA</u> (<u>https://fca.org.uk/contact</u>) and <u>Police Scotland.</u> (<u>https://www.scotland.police.uk</u>)

# Complain to the firm

Mohammed Noman

Level 39

One Canada Square

Canary Wharf

London

E14 5AB UNITED KINGDOM

## +4368120247720

spindletrades@gmail.com

https://spindletrades.com/

## **Report to the FCA**

If you have concerns about a firm listed on the Register, contact the FCA directly.

## (https://www.fca.org.uk/contact)

If you suspect you have been contacted by an unauthorised firm or individual carrying out an FCA-regulated activity, report it to us using **this form.** 

# (https://www.fca.org.uk/report-scam-unauthorised-firm-individual)

## Help using the Register

If you have any concerns or difficulties using the Register you can contact the FCA and we will talk you through the record and answer any queries you may have.

# What can this firm do in the UK?

## Restrictions

Check the requirements placed on this firm. Requirements are restrictions governing the regulated activities that this firm can do.

# Activities and services

Learn about the regulated activities that this firm has FCA and/or PRA permission to provide and other information related to specific non-regulated activities and services that may impact your business with a firm.

## What to do with this information

These regulated activities are grouped into categories. You should check the specific activities within these categories relate to the business you want to do with the firm, not just the categories.

This firm is shown on the Register because it is now, or was previously, approved by the FCA (or relevant regulatory body). As a result, you may be able to complain about this firm to the Financial Ombudsman Service. If this firm goes out of business owing you money you may be able to claim compensation from the Financial Services Compensation Scheme (FSCS). However, this is not always the case and these organisations may not cover some of this firm's activities. If you would like to check what is and what isn't covered, you can ask this firm to confirm this to you in writing. There's more information on the Financial Ombudsman Service's website and the FSCS's website about the kind of complaints and claims they can help with. The final decision on whether or not they will consider any complaint or claim is for the Financial Ombudsman Service or the FSCS.

Once you have checked this page, you should contact the firm via their main contact details and ask them to confirm their permitted regulated activities.

If you don't understand whether the permissions cover the business you want to do, you should **contact the FCA. (https://www.fca.org.uk/contact)** 

# Cryptoasset

A firm that carries out specific cryptoasset activities under the Money Laundering Regulations.

# Who is this firm connected to?

# **Principal firms**

This firm gets its permissions for regulated activities from the firms listed below.

A principal is a firm that is authorised for certain activities in the UK or regulated in a country in the European Economic Area (EEA), and has another firm (its appointed representative or tied agent) act on its behalf.

The principal is responsible for the activities of an appointed representative or tied agent.

Showing 1 result out of 1

Name Spindletrades REMIT LTD Firm reference number **761308** 

AR Relationship

Effective from 27 Nov 2019

Effective to **23 Dec 2021**